

QUALITY POLICY

WITZENMANN MEXICO
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In conjunction with its subsidiaries, Witzmann GmbH is a global leader in the development, production and sale of flexible metallic elements.

As a sixth-generation family company, Witzmann's traditional values are supplemented by a striving for change and fundamental modernisation. For that reason a cooperative management style, responsibility and support, as well as integrity and cooperation, are fundamental components of our corporate ethos. Our clear commitment to progress drives our activities in process organisation, digitalisation, the development of new products and manufacturing concepts, as well as opening and building up upon new markets. In this we take the interests of our customers and other interested parties into account.

We seize opportunities that emerge from innovative technologies and ongoing globalisation. Profitable growth is always at the centre of all our efforts. Our quality policy emphasises the importance of our quality management system and its integrity when change occurs. The goals of our quality strategy are the optimisation of internal processes in production, development and management, the reduction of quality costs and zero-fault quality for our products. In order to ensure

constant improvement and customer satisfaction, we set the highest standards with regard to product, service and process quality. We transmit this quality awareness to our employees and suppliers. Meeting the needs of our customers and their ongoing satisfaction is the driving force behind all of our initiatives.

The qualifications, competence, information and motivation of all employees is the fundamental prerequisite for the success of our company. For that reason it is an issue we should keep one another informed about via platforms. We constantly enhance the qualifications and competencies of our employees through our comprehensive training program, which we regularly adapt to changed circumstances. We nurture our cooperative management style and derive great benefit from this. The focus remains the effectiveness and efficiency of our processes. These measures are used to support all employees and incorporate our basic values and strategy into their work environment. We see it as our job to promote a sense of responsibility and awareness of quality among all employees, to regulate responsibilities and processes for all quality-relevant activities and factors and to monitor the effectiveness of quality assurance measures.

For us, quality problems and recognised faults are opportunities to innovate and to undergo constant improvement. Every employee is therefore asked to point out quality problems and risks and to make suggestions for improvement so that we can guarantee the quality desired and avoid environmental effects. For this purpose we have installed the continuous improvement process (CIP) and our company suggestion scheme (CSS).

This will not only guarantee meeting the quality standards of our customers, as well as the high quality standards we set ourselves, it will constitute a substantive contribution to maintaining and further developing our leading position in the industry